



**Product Warranty Return Form**

**Please fill out this form and return with all defective locks. Zephyr Lock will inspect and repair/replace if locks are found to have a warranted defect based on our product warranty below. Please note that each dial must be matched with the correct lock as it was installed.**

**Date** \_\_\_\_\_

**School/Company Name** \_\_\_\_\_

**Contact Name** \_\_\_\_\_

**Shipping Address** \_\_\_\_\_

\_\_\_\_\_

**City** \_\_\_\_\_ **State** \_\_\_\_\_ **Zip Code** \_\_\_\_\_

**Phone** (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

**Product Information**

**The following product information can be found in your control chart**

**Model #** \_\_\_\_\_

**Key #** \_\_\_\_\_

**Order #** \_\_\_\_\_

**Please describe the product defect below**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Zephyr Lock warrants that all of its products will be free from defects in material and workmanship under normal and proper usage. Zephyr Lock will replace or repair at their option, products or parts thereof determined by Zephyr Lock to be defective, provided however that the product has not been subjected to improper operation, maintenance or storage, accident, alteration, abuse or failure to follow normal operating procedures. Contact Zephyr Lock customer service for warranty terms.